NCQA Workshop:
Patient-Centered Medical Home Recognition for Osteopathic Primary Care Physicians
Transforming Your Practice Starts Here!

Saturday, September 13, 2014
8:00 am – 5:15 pm
Hilton Chicago
O’Hare Airport
Chicago, Illinois

Earn 7.5 AOA Category 1-A CME Credits

» Get an overview of the NCQA recognition process
» Address the Triple Aim – access, quality and cost
» Understand the increased emphasis on team-based care
» Practice PCMH scoring elements and develop documentation
» Get a head start on your practice’s PCMH Recognition with the 2014 standards

Sponsored by:

American College of Osteopathic Family Physicians
ACOI
American College of Osteopathic Internists
The concept of a patient-centered medical home (PCMH) is receiving much attention as an important foundation for changing the way primary care services are delivered.

Payers, purchasers and policymakers see PCMH as a way to achieve the “Triple Aim” – improving access and patient experiences, increasing the quality of care, and moderating costs.

Nationwide, more than 90 commercial health plans, 42 state Medicaid programs, federal agencies, and the military have adopted the PCMH model on various scales.

Why Osteopathic Primary Care Physicians Should Attend the NCQA PCMH Workshop

The American College of Osteopathic Family Physicians, the American College of Osteopathic Internists, and the American College of Osteopathic Pediatricians are collaborating to offer their members the knowledge and tools to transform their practices into Patient-Centered Medical Homes and achieve NCQA recognition.

The Workshop goal is to provide ACOFP, ACOI, and ACOP members and their staff with in-depth information related to the six standards of the current PCMH recognition requirements that align with the core components of primary care.

Who Should Attend

The Workshop is designed for healthcare professionals working to achieve the “Triple Aim” by transforming their practice environment according to principles and standards for NCQA recognition as a Patient-Centered Medical Home.

» Primary Care Physicians
» Physician Assistants
» Nurse Practitioners
» Registered Nurses
» Office Managers
» Quality Improvement Managers
By the end of the program, participants will be able to:

» Review and discuss sample submissions for PCMH Recognition including documentation that meets and does not meet the requirements
» Discuss scoring for each element and strategies to enhance and improve valid content
» Provide an overview of the application process for becoming an NCQA Recognized PCMH

Areas of focus for the 2014 changes:

» Additional emphasis of team-based care
» Care management focused on high-need patients
» Sustaining quality improvement on patient experience, cost, and clinical quality
» Align with meaningful use stage two
» Further integration with behavioral health

Speakers

Carol L. Henwood, DO, FACOFP dist.
Dr. Henwood is ACOFP President and has been practicing in a NCQA Level 3 recognized PCMH since 2010. She recently joined the Main Line Health Care network of practices.

Robert G. Good, DO, FACOI
Dr. Good is ACOI Immediate Past President, practicing in a Level 3 PCMH in Mattoon, Illinois. He is Senior Association Medical Director for Population Health with the Carle Foundation/Carle Physician Group.

Mina Harkins, MBA, MT (ASCP), PCMH CCE
Ms. Harkins is Assistant Vice President for Recognition Programs with the National Committee for Quality Assurance (NCQA) in Washington, DC.

Johann Chanin, RN, MSN, PCMH CCE
Ms. Cahnin is Director for Recognition Program Policy with the National Committee for Quality Assurance (NCQA) in Washington, DC.
Workshop Schedule: Saturday, 9.13.14

7:15 – 8:00 am  Registration and Continental Breakfast
8:00 – 8:15 am  Welcome and Workshop Goals
8:15 – 9:15 am  Background of NCQA Patient-Centered Medical Home Recognition Programs

Key Components of the Revised 2014 Program

Overview of the NCQA Recognition Process

9:15 – 10:15 am  Standard 1: Patient-Centered Access
10:15 – 10:30 am  Break
10:30 – 11:30 am  Standard 2: Team-Based Care
11:30 am – 12:00 pm  Standard 3: Population Health Management
12:00 – 1:00 pm  Lunch
1:00 – 2:00 pm  Standard 4: Care Management and Support
2:00 – 3:00 pm  Standard 5: Care Coordination and Care Transitions
3:00 – 3:15 pm  Break
3:15 – 4:15 pm  Standard 6: Performance Measurement and Quality Improvement
4:15 – 4:45 pm  Survey Process from Start to Finish
4:45 – 5:15 pm  Q & A and Workshop Wrap Up

About the NCQA

The mission of the National Committee for Quality Assurance (NCQA) is to drive improvement throughout the health care system, raising health care quality and value to the top of the national agenda.

NCQA’s recognition programs provide a blueprint for measurement, improvement, transparency and accountability. Since the original program launch in 2008, NCQA has been the most used PCMH recognition tool, with almost 28,000 physicians at almost 5,800 practices recognized in 2013.

NCQA and others are moving toward evaluating practices based on clinical performance results, in addition to the other areas assessed for PCMH. In 2011, NCQA established the Distinction in Patient Experience Reporting as a first step toward such a performance-based evaluation.
Registration Form
Medical Home Workshop
September 13, 2014 | Hilton Chicago O’Hare Airport

Personal Information

AOA ID #: ________________________________

E-Mail Address: ________________________________

First Name: ________________________________

Last Name: ________________________________

Name as it should appear on badge: ________________________________

Address: □ Office  □ Home

______________________________________________________________

______________________________________________________________

City: ________________________________  State: _________  Zip: __________

Daytime Phone: ________________________________  □ Home  □ Office  □ Cell

Dietary Restrictions or Accessibility Needs:

______________________________________________________________

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Questions? Call 804.565.6333

Register online at: www.acopeds.org  (continued on back)
Registration Form (continued)

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Payment Method

Registration Fee: $245 (includes a continental breakfast and lunch)

☐ Check enclosed, please make payable to “ACOP”

Credit Card:   ☐ MasterCard   ☐ VISA   ☐ Amex   ☐ Discover

Credit Card Number: __________________________________________

Exp. Date: ________________________________________________

Name on Card: _____________________________________________

Signature: ________________________________________________

Questions? Call 804.565.6333
Register online at: www.acopeds.org

Mail completed form to:
American College of Osteopathic Pediatricians
Attn: PCMH Medical Home Workshop
2209 Dickens Road
Richmond, VA 23230-2005

or fax form to: 804.282.0090

Registrations are non-transferable. To receive a refund, less a $25 processing fee, cancellations must be in writing and received by August 29, 2014. After this date, all registrations are non-refundable.
CME Credit

The American College of Osteopathic Pediatricians (ACOP) is accredited by the American Osteopathic Association (AOA) to sponsor continuing medical education for osteopathic physicians. This program is approved by the AOA for 7.5 Category 1-ACME Credits.

This program is sponsored by the ACOP for educational purposes only. The material presented is not intended to represent the sole or the best medical interventions for the discussed topics, but rather is intended to present the opinions of the presenters that may be helpful to other practitioners. Attendees participating in this medical education program do so with the full knowledge that they waive any claim they may have against the ACOP for reliance on any information presented during this educational activity. If not satisfied with the program, a written grievance may be made to the ACOP. The participant may be reimbursed with no credits or the grievance will be denied with fees applied to future programs.

Hotel Information

Hilton Chicago O’Hare Airport, located on airport property.

A limited block of rooms have been reserved at a discounted rate of $89 per night, single or double occupancy, plus 10.5% sales tax and 16.4% occupancy tax.

To receive the ACOP room rate, use the group code “AFL” and make your reservation no later than August 22, 2014. Group reservations are accepted on a first-come, first served basis.

For reservations call 877.865.5322 or book online at www.acopeds.org.
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Register Begins July 14 2014
Visit www.acopeds.org or call 804.565.6333