

Workshop Schedule: Saturday, 9.13.14

7:15 – 8:00 am	Registration and Continental Breakfast
8:00 – 8:15 am	Welcome and Workshop Goals
8:15 – 9:15 am	Background of NCQA Patient-Centered Medical Home Recognition Programs



Key Components of the Revised 2014 Program

Overview of the NCQA Recognition Process

9:15 – 10:15 am	Standard 1: Patient-Centered Access
10:15 – 10:30 am	Break
10:30 – 11:30 am	Standard 2: Team-Based Care
11:30 am – 12:00 pm	Standard 3: Population Health Management
12:00 – 1:00 pm	Lunch
1:00 – 2:00 pm	Standard 4: Case Management and Support
2:00 – 3:00 pm	Standard 5: Care Coordination and Care Transitions
3:00 – 3:15 pm	Break
3:15 – 4:15 pm	Standard 6: Performance Measurement and Quality Improvement
4:15 – 4:45 pm	Survey Process from Start to Finish
4:45 – 5:15 pm	Q & A and Workshop Wrap Up

About the NCQA

The mission of the National Committee for Quality Assurance (NCQA) is to drive improvement throughout the health care system, raising health care quality and value to the top of the national agenda.

NCQA's recognition programs provide a blueprint for measurement, improvement, transparency and accountability. Since the original program launch in 2008, NCQA has been the most used PCMH recognition tool, with almost 28,000 physicians at almost 5,800 practices recognized in 2013.

NCQA and others are moving toward evaluating practices based on clinical performance results, in addition to the other areas assessed for PCMH. In 2011, NCQA established the Distinction in Patient Experience Reporting as a first step toward such a performance-based evaluation.